



Payghost Web Services
30 Blenford Cres, Phoenix, Durban
Email: info@payghost.co.za

Website, Domain and Hosting Cancellation

Name of Client: _____

Domain Name: _____

Cancelled Date: _____

Reason for Cancellation: _____

*Bank Account for Refund: _____

*Third Party Bank Accounts will not be accepted.

Terms and Conditions

1. Payghost is committed to refund any advanced payment made if you decide to cancel our services.
2. The refund however will not include the domain registration fee since Domain Name will be delegated (registered) once it has been accepted and approved by the Registrar and the Registry and after payment of the relevant fees and the domain remains active for a period of 12 months from date of registration or renewal. Other TLD may allow for registration for periods in excess of one year.
3. Any advance payments of hosting fees will be refunded excluding the fees for the current month ie the month in which the notice of cancellation was placed.
4. We do require a calendar months notice for cancellation of services. During the notice period you will have access to the server via Cpanel and it remains your responsibility to obtain the necessary backups. Clients are solely responsible for ensuring that backups are made of web content and email data, or any other data stored on their hosting space. Payghost will not be liable for loss of data, or be obliged to provide any such data once the hosting contract term has expired or cancelled.
5. Websites provided under our FREE WEBSITE options are not transferable.
6. Due to the risks of Domain Hijacking we will only accept transfer tickets if formally authorised by the Registrant (Owner for whom the Domain was initially registered for). Where Payghost has placed on record the Registrants details with the Central Registry, the acceptance of transfer ticket will be the responsibility of the registrant on record.
7. Payghost reserves its right to claim for wasted cost for work already done. Kindly read our terms and conditions.

This form must be signed and sent back to Payghost on email: info@payghost.co.za. Where it is not possible to append your signature on the document then the request to cancel with the document attached must come from the registrants official email.

NB: Refunds may take up to 90 Days and will be via eft only to registrants account.

Signature of Registrant

Date